



**Latin United
Community Housing
Association (LUCHA)**

Department of Programs

**Chicago
Community
Resource
Guide**



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INTRODUCTION

The LUCHA Community Resources Guide is a directory of public, non-profit, and some private for-profit human services available to Cook County residents. Designed and maintained by the staff of LUCHA, this guide seeks to provide service descriptions, service access criteria, eligibility criteria, and location, language, and contact information for hundreds of organizations providing services to our community.

Please help us make the LUCHA Community Resource Guide a more useful tool. Share your comments and suggestions with us via email at intake@lucha.org.

Please contact us if

- you can't find what you're looking for.
- you believe information has changed or is incorrect.
- you know of an organization warranting inclusion.
- you have suggestions about how the CRG could better meet your needs.

Thank you,

LUCHA



COMMUNITY SERVICES

Employment Training

NORTH CHICAGO

Center on Halsted: Silver Fork

3656 N. Halsted Street
Chicago, IL 60613

[773.472.6469](tel:773.472.6469)

Sunday through Saturday
8 am – 9 pm

Eligibility: Resident of Chicagoland area, 18 years or older, low income, member or comfortable with the LGBTQ community, interested in hospitality industry.

Growing Homes

2732 N. Clark Street Ste.310
Chicago, IL 60614

[773.549.1336](tel:773.549.1336)

Monday through Sunday
8 am – 9 pm

Eligibility: Resident of Chicagoland area, 18 years or older, ability to perform hard labor, unemployed.

Deborah's Place

1532 N. Sedgwick Avenue
Chicago, IL 60616

[312.944.8669](tel:312.944.8669)

Monday through Sunday
8 am – 9 pm

Eligibility: Women only

Greater West Town Training Partnership

500 N. Sacramento Boulevard
Chicago, IL 60612

[312.563.9028](tel:312.563.9028)

Monday through Friday
8 am - 4 pm

Eligibility: 18 years or older, 6th grade level of reading and math assessment test, proof of high school diploma or GED is helpful but not required to apply, pass drug test.

Catholic Charities of Chicago

721 N. LaSalle
Chicago, IL 60610

[312.655.7700](tel:312.655.7700)

Sunday through Saturday
8 am - 5 pm

Eligibility: Call for information

SOUTH CHICAGO

Cleanslate Chicago, LLC

1540 S. Ashland Avenue #105

Chicago, IL 60608

[312.226.6361](tel:312.226.6361)

Monday through Friday

6:30 am – 3 pm

Eligibility: Contact through website or phone number for details.

St. Leonard's Ministries

2100 W. Warren Blvd

Chicago, IL 60612

[312.738.1414](tel:312.738.1414)

Monday through Sunday

9 am – 5 pm

Eligibility: formerly incarcerated, 6th grade math and reading levels, completion of either road to success or employment preparation training

Westside Health Authority

5814 W Division Street

Chicago, IL 60651

[773.378.1878](tel:773.378.1878)

Monday through Sunday

8:30 am – 4:30 pm

Eligibility: Call for details.

North Lawndale Employment Network

1240 S. Damen Avenue

Chicago, IL 60608

[312.492.3860](tel:312.492.3860)

Monday through Friday

9 am - 5 pm

Eligibility:

Catholic Charities of Chicago

12731 S. Wood Street

Chicago, IL 60406

[708.333.8379](tel:708.333.8379)

Sunday through Saturday

8 am - 5 pm

Eligibility: Contact through website or phone number for details.

Illinois Manufacturing Foundation

2101 S. Kedzie Avenue

Chicago, IL 60623

[773.277.2343](tel:773.277.2343)

Sunday through Saturday

9 am - 5 pm

Eligibility: Attend orientation, complete admissions application, 18 or older, high school diploma or GED, 9th grade math and reading level.

Adult Education

NORTH CHICAGO

Howard Area Community Center

7648 N. Paulina Street
Chicago, IL 60626

[773.262.6622](tel:773.262.6622)

Monday through Friday

9 am – 4 pm

Saturday

10 am - 1 pm

Services: English classes for ESL, GED ,
reading, writing, and math classes.

Association House of Chicago

1116 N. Kedzie Avenue
Chicago, IL 60612

[773.276.0084](tel:773.276.0084)

Monday through Friday

8 am – 7 pm

Saturday

9 am – 1 pm

Services: Basic computer education, Microsoft
Office training

Albany Park Community Center

5101 N. Kimball Avenue
Chicago, IL 60625

[773.509.1617](tel:773.509.1617)

Monday through Friday

9 am - 9 pm (Only by appointment)

Services: English classes for ESL, adult basic
education, GED, citizenship, childcare bridge,
and healthcare bridge classes, literacy tutoring.

Chicago Public Libraries

Website: [https://www.chipublib.org/computer-
help-cybernavigator/](https://www.chipublib.org/computer-help-cybernavigator/)

Services: Learn how to use a computer

SOUTH CHICAGO

Chicago Urban League

4510 Michigan Avenue

Chicago, IL 60653

[773.285.5800](tel:773.285.5800)

Monday through Sunday

8:30 am – 4:30 pm

Marillac Social Center

212 S. Francisco Avenue

Chicago, IL 60612

[773.722.7440](tel:773.722.7440)

Monday through Friday

7 am – 6 pm

Services: Microsoft word and basic computer skills classes

The Learning Center

2153 S. Millard Avenue

Chicago, IL 60623

[773.277.3111](tel:773.277.3111)

Monday, Wednesday

9 am - 5 pm

Tuesday, Thursday

9 am - 9 pm

Friday

9 am – 4 pm

Services: English classes for ESL, reading, writing, and math classes.

Child Care/Youth Programs

NORTH CHICAGO

Christopher House

1611 W. Division Street Suite #207

Chicago, IL 60622

[773.922.7544](tel:773.922.7544)

Monday through Friday

9 am – 5 pm

Services: Early childhood and school age education programs, family counseling and workshops Belmont Cragin, Portage Park and Hermosa Community

Howard Area Community Center

1527 W. Morse Avenue

Chicago, IL 60626

[773.381.3652](tel:773.381.3652)

Monday through Friday

9 am – 5 pm

Services: After school programs, reading program, summer camp

Metropolitan Family Services: The Children's Center

One North Dearborn Suite 1000

Chicago, IL 60602

[312.986.4000](tel:312.986.4000)

Monday through Friday

9 am - 5 pm

Services: Head start program and child care for children ages 2-5 in the Belmont Cragin, Portage Park and Hermosa Community.

Howard Area Community Center: Early Childhood Program

7510 N. Ashland Avenue

Chicago, IL 60626

[773.764.7610](tel:773.764.7610)

Monday through Friday

7:30 am – 5:30 pm

Services: Promotes school readiness ages 0-5 years old.

SOUTH CHICAGO

Catholic Charities of Chicago

6202 S. Halsted Street

Chicago, IL 60621

[312.655.7700](tel:312.655.7700)

Monday through Friday

8:30 am – 4:30 pm

Services: Head start Program, childcare before and after school, full day care.

Boys & Girls Club

2801 S. Ridgeway

Chicago, IL 60623

[773.277.1800](tel:773.277.1800)

Monday through Friday

2:30 am – 8 pm

Services: After school programs, reading program, summer camp

South Central Community Services, Inc

1021 E. Ellis Avenue

Chicago, IL 60619

[773.843.0900](tel:773.843.0900)

Monday through Friday

9 am - 5 pm

Services: After school programs sports, summer camp

Reach Out Community Center

2243 S. Troy Street

Chicago, IL 60623

[312.617.3581](tel:312.617.3581)

Services: Summer programs, after school programs for children ages 6-11

Domestic Violence

City of Chicago's Domestic Violence Hotline: 877.863.6338

NORTH CHICAGO

Apna Ghar (Our Home), Inc.

4350 N. Broadway

Chicago, IL 60613

[773.334.4663](tel:773.334.4663)

*Crisis Hotline:*773.334.4663

Chicago Abused Women Coalition

1116 N. Kedzie Avenue, 5th Floor

Chicago, IL 60651

[773.489.9081](tel:773.489.9081)

24 Hour Hotline: 773.278.4566

Rape Victim Advocates

180 N. Michigan Avenue Suite 600

Chicago, IL 60601

[312.443.9603](tel:312.443.9603)

Catholic Charities of Chicago

12731 S. Wood Street

Chicago, IL 60406

[708.333.8379](tel:708.333.8379)

Howard Brown Health Center

7648 N. Paulina Street

Chicago, IL 60626

[773.388.8882](tel:773.388.8882)

Sarah's Circle

4838 N. Sheridan Road

Chicago, IL 60640

[773.278.1991](tel:773.278.1991)

House of the Good Sheppard

4350 N. Broadway

Chicago, IL 60613

[773.251.7641](tel:773.251.7641)

Hotline: 1800.603.4357

**Healthcare Alternative Systems: BASTA!
Program**

5005 W. Fullerton

Chicago, IL 60639

[773.745.7107](tel:773.745.7107)

Hotline: 1800.603.4357

SOUTH CHICAGO

Mujeres Latinas en Accion

2124 W. 21st Place
Chicago, IL 60608
[773.890.7676](tel:773.890.7676)

24 Hour Hotline: 312.738.5358

Family Rescue, Inc.

9204 S. Commercial Avenue #407
Chicago, IL 60617
[773.375.8400](tel:773.375.8400)

24 Hour Crisis Hotline: 800.360.6619

Howard Brown Health Center

7648 N. Paulina Street
Chicago, IL 60626
[773.388.8882](tel:773.388.8882)

Korean American Women in Need

9204 S. Commercial Ave #407
Chicago, IL 60617
[773.375.6863](tel:773.375.6863)

Crisis Hotline: 800.360.6619

Domestic Violence Legal Clinic

555 W. Harrison # 1900
Chicago, IL 60607
[312.325.9155](tel:312.325.9155)

24 Hour Hotline: 877.863.6338

New Hope Community Service Center

2559 W. 79th Street
Chicago, IL 60652
[773.737.9555](tel:773.737.9555) ext 100 or107

Korean American Women in Need

Address is confidential
[773.583.1392](tel:773.583.1392)

Crisis Hotline: 773.583.0880

Food Pantries

NORTH CHICAGO

Our Lady of Grace

2455 N. Hamlin Avenue
Chicago, IL 60647
[773.772.5900](tel:773.772.5900)

Distribution Hours:
Monday 9am-11am

Our Lady of Victory

5212 W. Agatite Avenue
Chicago, IL 60630
[773.286.2950](tel:773.286.2950)

Distribution Hours:
Call for Info

St. Aloysius Church

1510 N. Claremont
Chicago, IL 60622
[773.278.4808](tel:773.278.4808)

Distribution Hours:
Thursday 9am-12pm

Common Pantry

3744 N. Damen Avenue
Chicago, IL 60618
[773.327.0553](tel:773.327.0553)

Distribution Hours:
Wednesday & Thursday 1pm-4pm
Wed 6pm-8pm

Lincoln Square Friendship Center

2733 W. Lawrence Avenue
Chicago, IL 60625
[773.907.6388](tel:773.907.6388)

Distribution Hours:
Thursday 3pm-7pm

Queen of all Saints

6280 N. Sauganash Avenue
Chicago, IL 60646
[773.736.6060](tel:773.736.6060)

Distribution Hours:
Call for Info

St. Bartholomew

4949 W. Patterson Avenue
Chicago, IL 60641
[773.286.7871](tel:773.286.7871)

Distribution Hours:
Call for Info

Lakeview Pantry

3945 N. Sheridan Road
Chicago, IL 60613
[773.525.1777](tel:773.525.1777)

Distribution Hours:
Monday/Wed/Friday 12pm-4pm
Thurs 4pm-7pm

Celestial Vision Food Pantry

3023 W. Fullerton
Chicago, IL 60647
[773.501.4064](tel:773.501.4064)

Distribution Hours:
Sat 10am-12am

Open Arms Food Pantry

2649 N. Francisco Avenue
Chicago, IL 60647
[773.772.2045](tel:773.772.2045)

Distribution Hours:
Wed 4pm-6pm

St. Mark Church Food Pantry

1048 N. Campbell Avenue
Chicago, IL 60622
[773.278.4808](tel:773.278.4808)

Distribution Hours:
Thurs/ Friday 10am-12pm

St. Francis of Assisi Parish

932 N. Kostner Avenue
Chicago, IL 60651
[773.235.3132](tel:773.235.3132)

Distribution Hours:
Thurs 4pm-6pm

Chicago Hope Food Pantry

2502 N. Kedzie Blvd
Chicago, IL 60631
[773.775.1215](tel:773.775.1215)

Distribution Hours:
Mon 4pm-6pm
Thurs 10am-12pm

New Life Covenant

2704 W. North Avenue
Chicago, IL 60647
[773.384.2200](tel:773.384.2200)

Distribution Hours:
Sat 10:30am-12:30pm

St. Peter's Church

2805 N. Linder
Chicago, IL 60641
[773.622.3215](tel:773.622.3215)

Distribution Hours:
Thurs 4pm-6pm

Ravenswood Community Services

4550 N. Hermitage Avenue
Chicago, IL 60640
[773.769.0282](tel:773.769.0282)

Distribution Hours:
Tues 5:30pm-7:30pm

SOUTH CHICAGO

St. Bede the Venerable

8200 S. Kostner Avenue
Chicago, IL 60652
[773.884.2048](tel:773.884.2048)

Distribution Hours:
Mon 9am-11am

St. Pancratius

4025 S. Sacramento Avenue
Chicago, IL 60632
[773.523.5666](tel:773.523.5666)

Distribution Hours:
Call for Info

Pilsen Little Village CMHC II

2319 S. Damen Avenue
Chicago, IL 60608
[773.579.0832](tel:773.579.0832)

Distribution Hours:
Friday 10am-12pm

Holy Family Notre Dame Pantry

1080 W. Roosevelt Road
Chicago, IL 60608
[773.243.2426](tel:773.243.2426)

Distribution Hours:
Thurs 12pm-2pm

St. Florian

13145 S. Houston Avenue
Chicago, IL 60633
[773.884.2048](tel:773.884.2048)

Distribution Hours:
Call for Info

St. Thaddeus

9540 S. Harvard Avenue
Chicago, IL 60628
[773.568.7877](tel:773.568.7877)

Distribution Hours:
Call for Info

St. Pius Parish Pantry

1919 S. Ashland Avenue
Chicago, IL 60608
[773.226.6161](tel:773.226.6161) Ext 238

Distribution Hours:
Tues 3pm-6pm

Benton House

3034 S. Gratten Avenue
Chicago, IL 60608
[773.927.6420](tel:773.927.6420)

Distribution Hours:
Friday 12pm-2pm

New Morning Star MBC Pantry

206-208 S. Hamlin Blvd
Chicago, IL 60624
[773.826.3410](tel:773.826.3410)

Distribution Hours:
Thurs 4pm-6pm

TSA: Midwest Corps Pantry

20 S. Campbell
Chicago, IL 60612
[312.733-4801](tel:312.733-4801)

Distribution Hours:
Thurs 10am-12pm

Mt. Sinai MBC Food Pantry

2841 W. Washington
Chicago, IL 60612
[773.826.8099](tel:773.826.8099) Ext 21

Distribution Hours:
Sat 9am-11am

Marillac House Food Pantry

2859 W. Jackson
Chicago, IL 60612
[773.584.4539](tel:773.584.4539)

Distribution Hours:
Mon 11am-1:30pm
Wed 3pm-6pm
Friday 10am-12:30pm

Pilgrim Rest M.B C

1901 W. Washington Blvd
Chicago, IL 60612
[773.243.7579](tel:773.243.7579)

Distribution Hours:
Call for Info

Casa Catalina Food Pantry

4537 S. Ashland Avenue
Chicago, IL 60609
[773.376.9425](tel:773.376.9425)

Distribution Hours:
Thurs 10am-11:30am
& 1pm-3pm

Shepperd's Hope

5732 S. Lowe Avenue
Chicago, IL 60621
[773.846.9494](tel:773.846.9494)

Distribution Hours:
Tues/Thurs 10am-2pm
Wed 6pm-8pm

Manna Food Pantry

1230 S. Millard Avenue
Chicago, IL 60623
[773.522.1138](tel:773.522.1138)

Distribution Hours:
Monday 1pm-3pm

Healthy Fitness

CITY OF CHICAGO – FREE EXERCISE CLASS

City of Chicago parks and community locations are offering low impact aerobics for all ages and dance classes (salsa, hip-hop, dance music) for all the communities.

For more info contact: 312.745.1640 (Yolanda Vazquez)

NORTH CHICAGO

Humboldt Park

1400 N. Sacramento Avenue
Chicago, IL 60622

Schedule:

Mon & Wed 10:30am-11:30am

Patawatomie Park

7340 N. Rogers Avenue
Chicago, IL 60626

Schedule:

Mon & Wed 12:30pm-1:30pm

Albany Park

4929 N. Sawyer Avenue
Chicago, IL 60625

Schedule:

Mon & Wed 2:30pm-3:30pm

St. Mary Family Center

1127 N. Oakley Blvd
Chicago, IL 60622

Schedule:

Tues & Thurs 1pm-2pm

St. Elizabeth Hospital

1431 N. Western Avenue
Chicago, IL 60622

Schedule:

Thurs 2:30pm-3:30pm

SOUTH CHICAGO

Piotrowski Park

4247 S. 31st Street
Chicago, IL 60623

Schedule:

Mon & Wed 9am-10am

Harrison park

1824 S. Wood
Chicago, IL 60608

Schedule:

Tues & Thurs 9am-10am

Gage Park

2411 W. 55th Street
Chicago, IL 60609

Schedule:

Tues & Thurs 10:15am-11:15am

Davis Square Park

4430 S. Marshfield
Chicago, IL 60609

Schedule:

Tues & Thurs 11:30am-12:30pm

Villa Guadalupe

3021 E. 91st Street
Chicago, IL 60617

Schedule:

Friday 9am-10am

Health Clinics/Access to Healthcare

NORTH CHICAGO

Access Evanston Roger's Park Health Center

1555 W. Howard Street
Chicago, IL 60626

[773.764.7146](tel:773.764.7146)

Mon through Friday

8am – 5pm

Saty 8am-12pm

Services: Full service healthcare

Howard Brown Health Center

4025 N. Sheridan Road
Chicago, IL 60613

[773.388.1600](tel:773.388.1600)

Monday through Thursday

9am – 8pm

Friday

9am-5pm

Saturday

9am - 3pm

Services: Primary care services,
HIV/AIDS services, counseling

Uptown Neighborhood Health Center

845 W. Wilson Avenue Room 234
Chicago, IL 60640

[312.742.3227](tel:312.742.3227)

Monday, Wednesday, Friday

8:30am – 5pm

Tuesday, Thursday

9am-5pm

Services: Full service healthcare, HIV/STI testing

Gateway Foundation

415 N. Dearborn Street., Suite 510
Chicago, IL 60654

[312.464.9547](tel:312.464.9547)

Monday through Thursday

8am – 9pm

Friday 8am – 5pm

Services: Treatment center
(Substance abuse, mental health)

Planned Parenthood

5725 N. Broadway
Chicago, IL 60660

[773.942.7193](tel:773.942.7193)

Monday through Wednesday

9am - 5pm

Thursday

11pm - 7pm

Friday

9am - 4pm

Services: women's healthcare, LGBT Services,
HIV testing

Heartland Health Outreach

1015 W. Lawrence Avenue
Chicago, IL 60640

[773.275.2586](tel:773.275.2586)

Monday through Friday

8am - 5pm

Services: Full service healthcare

SOUTH CHICAGO

AHF Chicago Wellness Center

2600 S. Michigan Avenue
Chicago, IL 60616
[312.881.3050](tel:312.881.3050)
Monday, Thursday
4pm – 8pm

Services: Free HIV/STD testing and treatment

Jackson Park Hospital

7531 S. Stony Island Avenue
Chicago, IL 60649
[773.947.7500](tel:773.947.7500)
Sunday through Saturday
24 hours

Services: Full service healthcare

Christian Community Health Center

1701 W. Monterey Avenue, Suite 2
Chicago, IL 60628
[773.233.5850](tel:773.233.5850)
Mon through Friday
8am – 5pm

Services: Primary medical care and support services

Woodlawn Adult Health Center

6337 S. Woodlawn Avenue
Chicago, IL 60637
[773.753.5500](tel:773.753.5500)
Monday, Thursday, Saturday
8am – 4pm
Tuesday (every 2nd Tues of the month)
10:45am – 7pm
Friday
8am – 7pm

Services: Full service healthcare

Alivio Medical Center

2355 S. Western Avenue
Chicago, IL 60608
[773.254.1400](tel:773.254.1400)
Monday, Tuesday, Thursday, Friday
8:30am – 5:30pm
Wednesday
1pm – 8pm
Saturday
9am – 1pm

Services: Full service healthcare

Housing Services

Homeless Services

NORTH CHICAGO

Goldie's Place Supporting

5705 N. Lincoln Avenue

Chicago, IL 60659

[773.271.1212](tel:773.271.1212)

Monday through Friday

9am – 5pm

Services: Employment program, dental program

Cornerstone Community Outreach

4628 N. Clifton Avenue

Chicago, IL 60640

[773.271.8163](tel:773.271.8163)

Sunday through Saturday

7:30am – 7pm

Services: Free store, food bags, dinner guest programs

The Night Ministry

4711 N. Ravenswood Avenue

Chicago, IL 60630

[773.784.9000](tel:773.784.9000)

Monday through Friday

8:30 – 5pm

Services: Housing, healthcare, human connection

North Side Housing & Supportive Services

4410 N. Ravenswood Avenue, #101

Chicago, IL 60640

[773.244.6401](tel:773.244.6401)

Monday through Friday

9am – 5pm

Services: Interim housing, permanent housing, day support service center, health

Lincoln Park Community Services

1510 N. Claremont

Chicago, IL 60622

[773.278.4808](tel:773.278.4808)

Sunday through Saturday

9am – 8pm

Services: Community engagement, interim housing, permanent housing program

Sarah's Circle

4838 N. Sheridan Road

Chicago, IL 60640

[773.728.1991](tel:773.728.1991)

Monday, Wednesday through Friday

9am – 4:30pm

Tuesday

9am – 7pm

Services: Daytime supportive services, case management, clinical services, interim housing

Deborah’s Place

1456 W. Oakdale Avenue
Chicago, IL 60657
[773.348.9011](tel:773.348.9011)
Monday through Friday
9am – 5pm

Services: Housing and support services for women

A Safe Haven

7349 N. Damen Avenue
Chicago, IL 60645
[773.262.1974](tel:773.262.1974)
Sunday through Saturday
24 hours

Services: Transitional housing, supportive housing, interim housing, support services

Good News Partners

7632 N. Paulina Street
Chicago, IL 60626
[773.743.3859](tel:773.743.3859)
Monday through Friday
9am – 5pm

Services: Housing, education, economic development

The Boulevard

3456 W. Franklin Boulevard
Chicago, IL 60624
[773.533.6013](tel:773.533.6013)
Sunday through Saturday
24 hours

Services: Physical health, behavioral health, coaching, employment assistance

SOUTH CHICAGO

Single Room Housing Assistance

28 E. Jackson Boulevard #605

Chicago, IL 60604

[312.212.1212](tel:312.212.1212)

Monday through Friday

9am – 5pm

Services: Intervention assistance, supportive permanent housing, outreach program

The Olive Branch

6656 S. Talman Avenue

Chicago, IL 60629

[773.948.3004](tel:773.948.3004)

Services: Case management and support services for youth, training program, housing

Southwest Chicago PADS

3121 W. 71st Street

Chicago, IL 60629

[773.737.7070](tel:773.737.7070)

Tuesday through Friday

8am – 5pm

Services: Intake program, case management, housing program, medical assistance, expungement program

Franciscan Outreach House of Mary and Joseph

2715 W. Harrison Street

Chicago, IL 60612

[773.265.6683](tel:773.265.6683)

Services: Case management, emergency food, financial assistance, support services

Primo Center for Women and Children

6212 S. Sangamon Street

Chicago, IL 60621

[773.722.0544](tel:773.722.0544)

Monday through Friday

8am – 5pm

Services: Permanent housing, mental health services, early childhood services, violence prevention, health services

Margaret's Village

7320 S. Yale Avenue

Chicago, IL 60621

[773.994.5350](tel:773.994.5350)

Services: Case management, job training, employment placement, medical services

Pacific Garden Mission

1450 S. Canal Street

Chicago, IL 60607

[773.738.0853](tel:773.738.0853)

Monday through Friday

7am – 7pm

Services: Food and clothing, career development, transient program, employment training, medical services

A little bit of Heaven

11321 S. Wentworth

Chicago, IL 60628

[773.264.5332](tel:773.264.5332)

Services: Case management, job and training referrals, document assistance, adult literacy program

Youth Centers

NORTH CHICAGO

Center on Halsted

3656 N. Halsted Street
Chicago, IL 60613
[773.472.6469](tel:773.472.6469)
Sunday through Saturday
8am - 9pm

Broadway Youth Center

4009 N. Broadway
Chicago, IL 60613
[773.935.3151](tel:773.935.3151)
Monday, Tuesday, Thursday, Friday
8am - 7pm

Chicago Youth Center-Centro Nuestro

3222 W. Division Street
Chicago, IL 60651
[773.489.3157](tel:773.489.3157)
Monday through Friday
7am - 6pm

St John Bosco Youth Center

2310 N. McVicker Avenue
Chicago, IL 60639
[773.836.2413](tel:773.836.2413)
Call for hours

The Menomonee Club for Boys & Girls

1535 N. Dayton Street
Chicago, IL 60642
[773.472.6469](tel:773.472.6469)
Sunday Saturday
8:30am – 6pm 8:30am – 9pm
Monday through Friday
8:30am – 8:30pm

Barreto Boys & Girls Clubs

1214 N. Washtenaw Avenue
Chicago, IL 60622
[773.772.2187](tel:773.772.2187)
Monday through Friday
2:30pm – 6:30pm

Albany Park Community Center

4754 N. Leavitt Street
Chicago, IL 60625
[773.271.3850](tel:773.271.3850)
Call for program hours

Howard Area Community Center

7648 N. Paulina Street
Chicago, IL 60626
[773.262.6622](tel:773.262.6622)
Monday through Friday
9am - 5pm

SOUTH CHICAGO

Sidney Epstein Youth Center

3415 W 13th Place

Chicago, IL 60623

[773.762.5655](tel:773.762.5655)

Monday through Friday

7am - 8pm

Peace Corner Youth Center

5022 W. Madison Street

Chicago, IL 60644

[773.261.5330](tel:773.261.5330)

Sunday through Saturday

10am – 6:30pm

Casa Juan Diego Youth Center

2020 S. Blue Island Avenue

Chicago, IL 60608

[312.421.7647](tel:312.421.7647)

Monday through Friday

10am – 7pm

Saturday

9am – 12pm

Gary Corner Youth Center

7200 S Ingleside Avenue

Chicago, IL 60619

[773.358.4100](tel:773.358.4100)

Monday through Friday

8:30am – 9pm

Saturday

10am – 4pm

Blessed Sacrament Catholic Youth Center

3600 W. Cermak Road

Chicago, IL 60623

[773.277.4640](tel:773.277.4640)

Sunday through Saturday

7am - 6pm

Girls of Grace Youth Center

1125 W. 95th Street

Chicago, IL 60643

[312.789.4427](tel:312.789.4427)

Call for hours

Union League Boys & Girls Club

2157 W. 19th Street

Chicago, IL 60608

[312.777.3222](tel:312.777.3222)

Monday through Friday

3pm – 8:30pm

Gads Hill Center

1919 W. Cullerton Street

Chicago, IL 60608

[312.226.0963](tel:312.226.0963)

Monday through Friday

8am - 6pm

Shelters

NORTH CHICAGO

Facing Forward to End Homelessness

642 N. Kedzie Avenue
Chicago, IL 60612
[773.265.1207](tel:773.265.1207)
Monday through Friday
10am – 6pm

Breakthrough Urban Ministries (Men)

402 N. St. Louis Avenue
Chicago, IL 60624
[773.346.1785](tel:773.346.1785)
Open 24 hours

Franciscan Outreach House of Mary & Joseph

2715 W. Harrison Street
Chicago, IL 60612
[773.265.6683](tel:773.265.6683)
Monday through Friday
9am - 5pm

La Casa Norte

2845 W. McLean Avenue
Chicago, IL 60625
[773.276.4900](tel:773.276.4900)
Monday through Friday
9am – 5pm

El Rescate

2703 W. Division Street
Chicago, IL 60602
[872.829.2662](tel:872.829.2662)
Monday Through Friday
9am – 5:30pm

Cathedral Shelter of Chicago

1668 Ogden Avenue
Chicago, IL 60612
[773.997.2222](tel:773.997.2222)
Monday through Friday
8am - 5pm

Breakthrough Urban Ministries (Women)

3330 W. Carroll Avenue
Chicago, IL 60624
[773.772.0179](tel:773.772.0179)
Open 24 hours

Cornerstone Community Outreach

4628 N. Clifton Avenue
Chicago, IL 60640
[773.271.8163](tel:773.271.8163)
Sunday through Saturday
7:30pm – 7pm

Deborah's Place

1456 W. Oakdale Avenue
Chicago, IL 60657
[773.348.9011](tel:773.348.9011)
Monday through Friday
9am - 5pm

The Salvation Army Emergency Booth Lodge

5040 N. Pulaski Road
Chicago, IL 60630
[773.725.1100](tel:773.725.1100)
Monday through Friday
8:15am – 4:15pm

SOUTH CHICAGO

Clara's House Shelter

2715 W. Harrison Street
Chicago, IL 60612
[773.265.6683](tel:773.265.6683)
Monday through Friday
9am - 5pm

Believe Shelter

9519 S. Commercial
Chicago, IL 60625
[773.276.4900](tel:773.276.4900)
Monday through Friday
9am – 5pm

El Rescate

2703 W. Division Street
Chicago, IL 60602
[872.829.2662](tel:872.829.2662)
Monday Through Friday
9am – 5:30pm

Pacific Garden Mission

1458 S. Canal Street
Chicago, IL 60607
[312.492.9410](tel:312.492.9410)
Sunday through Saturday
6am - 7pm

Christian Community Health Center

8025 S. Honore Street
Chicago, IL 60620
[773.874.8345](tel:773.874.8345)
Call for Hours

Casa Esperanza

8801 S. Saginaw
Chicago, IL 60640
[773.271.8163](tel:773.271.8163)
Sunday through Saturday
7:30pm – 7pm

Deborah's Place

1456 W. Oakdale Avenue
Chicago, IL 60657
[773.348.9011](tel:773.348.9011)
Monday through Friday
9am - 5pm

The Salvation Army Emergency Booth Lodge

5040 N. Pulaski Road
Chicago, IL 60630
[773.725.1100](tel:773.725.1100)
Monday through Friday
8:15am – 4:15pm

Zacchaeus House

12242 S. Parnell Avenue
Chicago, IL 60628
[773.568.7822](tel:773.568.7822)
Call for Hours

A Little Bit of Heaven

11321 S. Wentworth Avenue
Chicago, IL 60628
[773.264.5332](tel:773.264.5332)
Monday through Friday
9am - 5pm

Senior Subsidized Housing

NORTH CHICAGO

Low Income Senior Housing

5801 N. Pulaski Road
Chicago, IL 60646
[773.593.3403](tel:773.593.3403)

Mayfair Commons

4444 W. Lawrence Avenue
Chicago, IL 60630
[773.205.7862](tel:773.205.7862)

Darul Amaan Senior Apts.

4814 N. Kedzie Avenue
Chicago, IL 606025
[773.463.3004](tel:773.463.3004)

LUCHA Affordable Units

3541 W. North Avenue
Chicago, IL 60647
[312.276.5338](tel:312.276.5338)

Pomeroy Apts.

8025 S. Honore Street
Chicago, IL 60620
[773.874.8345](tel:773.874.8345)

North & Pulaski Senior Housing

3949 W. North Avenue
Chicago, IL 60647
[773.687.0324](tel:773.687.0324)

Montclare Senior Residences

6650 W. Belden Avenue
Chicago, IL 60707
[773.237.3831](tel:773.237.3831)

New Friendly Towers LLC

920 W. Wilson Avenue
Chicago, IL 60640
[773.303.4200](tel:773.303.4200)

Senior Suites of Ravenswood

2800 W. Montrose Avenue
Chicago, IL 60618
[773.828.4320](tel:773.828.4320)

Hollywood House Apts.

5700 N. Sheridan Road
Chicago, IL 60660
[773.728.2600](tel:773.728.2600)

Renaissance St. Luke Greenview Place

1501 W. Melrose Street
Chicago, IL 60657
[773.525.1501](tel:773.525.1501)

Wayne Senior Housing

6928 N. Wayne Avenue
Chicago, IL 60626
[773.274.0177](tel:773.274.0177)

Senior Suites of Jefferson Park

5400 N. Northwest Hwy
Chicago, IL 60630
[773.775.7333](tel:773.775.7333)

Ruth Shriman House

4040 N. Sheridan Road
Chicago, IL 60613
[773.655.2210](tel:773.655.2210)

SOUTH CHICAGO

West Haven Homes

850 W. Garfield Boulevard
Chicago, IL 60609
[773.536.3057](tel:773.536.3057)

Naomi & Sylvester Smith Senior Living

8031 S. Halsted Street
Chicago, IL 60620
[773.651.6400](tel:773.651.6400)

Porta Coeli Residence

2260 E. 99th Street
Chicago, IL 60617
[872.374.2470](tel:872.374.2470)

Pioneer Gardens Supportive Living

3800 S. King Drive
Chicago, IL 60653
[312.420.4100](tel:312.420.4100)

Heritage Woods of Chicago

2800 W. Fulton Street
Chicago, IL 60612
[773.722.2900](tel:773.722.2900)

Senior Suites of Austin

335 N. Menard Avenue
Chicago, IL 60644
[773.378.0333](tel:773.378.0333)

Senior Suites of Chatham

8301 S. Cottage Grove Avenue
Chicago, IL 60619
[773.488.1333](tel:773.488.1333)

Hope House

3551 Roosevelt Road
Chicago, IL 60624
[773.762.6389](tel:773.762.6389)

Victory Centre of Roseland

10450 S. Michigan
Chicago, IL 60628
[773.614.6831](tel:773.614.6831)

Catholic Charities

Different Locations Available
[312.655.7700](tel:312.655.7700)

Rainbow's End Apts.

7538 S. Kingston Avenue
Chicago, IL 60649
[773.768.5409](tel:773.768.5409)

Wrightwood senior Apts.

2815 W 79th Street
Chicago, IL 60652
[773.471.7777](tel:773.471.7777)

Enola A. Dew Senior Apts.

4623 W. Gladys Avenue
Chicago, IL 60644
[773.287.2972](tel:773.287.2972)

Churchview Supportive Assisted Living

2626 W. 63rd Street
Chicago, IL 60629
[773.471.4444](tel:773.471.4444)

Family Subsidized Housing

NORTH CHICAGO

Rev. Daniel Alvarez Apts.
2451 N. Sacramento Avenue
Chicago, IL 60647
[773.772.4711](tel:773.772.4711)

Madres Unidas
3541 W. North Avenue
Chicago, IL 60647
[773.276.5338](tel:773.276.5338)

Bell Shore Apts.
1062 W. Bryn Mawr Avenue
Chicago, IL 60660
[773.334.5407](tel:773.334.5407)

Mercy Housing
850 W. Eastwood Avenue
Chicago, IL 60640
[773.275.6877](tel:773.275.6877)

Bickerdike Apts.
2550 W. North Avenue
Chicago, IL 60647
[773.227.6332](tel:773.227.6332)

Magnolia Courts Apts.
4878 N. Magnolia Avenue
Chicago, IL 60640
[773.878.2186](tel:773.878.2186)

North Town Village II
1311 N. Halsted Street
Chicago, IL 60642
[312.944.9488](tel:312.944.9488)

La Estancia
Different Locations Available
[773.227.6332](tel:773.227.6332)

Kenmore Apartments
5040 N. Kenmore Avenue
Chicago, IL 60640
[773.769.3006](tel:773.769.3006)

Bloomingdale Apts.
1745 N. Keystone Avenue
Chicago, IL 60639
[773.276.2965](tel:773.276.2965)

Parkside of Old Town
465 W. Division Street
Chicago, IL 60610
[312.254.0900](tel:312.254.0900)

Pine Central
751 N. Central Avenue
Chicago, IL 60644
[773.378.2983](tel:773.378.2983)

SOUTH CHICAGO

El Zocalo

1909 S. Racine Avenue
Chicago, IL 60608
[312.870.4747](tel:312.870.4747)

South Park Plaza

2600 S. King Drive
Chicago, IL 60616
[312.674.9210](tel:312.674.9210)

Debora's Place III

2822 W. Jackson Boulevard
Chicago, IL 60612
[773.722.5080](tel:773.722.5080)

St. Edmund's Oasis

6253 S. Michigan Avenue
Chicago, IL 60637
[773.493.2411](tel:773.493.2411)

Hillard Homes Phase I

54 W. Cermak Road
Chicago, IL 60616
[312.225.6691](tel:312.225.6691)

Clara's Village

2115 W. 63rd Street
Chicago, IL 60636
[773.434.4929](tel:773.434.4929)

Casa Hidalgo

1818 S. Paulina Street
Chicago, IL 60608
[312.666.1323](tel:312.666.1323)

Ike Sims Village

3333 W. Maypole Avenue
Chicago, IL 60624
[773.638.1818](tel:773.638.1818)

Harvest Commons

208 S. LaSalle
Chicago, IL 60604
[312.660.1300](tel:312.660.1300)

Resurrection Homes

1818 S. Paulina Street
Chicago, IL 60608
[312.666.1323](tel:312.666.1323)

Casa Kirk

3248 E. 92nd Street
Chicago, IL 60617
[773.734.2884](tel:773.734.2884)

Trianon Lofts

803 E. 61st Street
Chicago, IL
[312.283.0031](tel:312.283.0031)

CHICAGO - HUD Approved Housing Counseling Agencies

ACCESS Living of Metropolitan Chicago

115 W. Chicago Ave, Chicago, IL 60654

Services: Rental Housing

312-640-2127

www.accessliving.org

AGORA Community Services Corporation

1831 E. 79th St, Chicago, IL 60649

Services: Financial Management / Budget Counseling

773-483-3888

www.agoraservices.org

Brighton Park Neighborhood Council

4477 S. Archer Ave, Chicago, IL 60632

Services: Mortgage Delinquency and Default Resolution

773-523-7110

www.bpnchicago.com

Center for Changing Lives

1955 N. Saint Louis Ave, Chicago, IL 60647

Services: Financial Management / Budget Counseling

773-342-6210

www.cclconnect.org

Chicago Urban League

4510 S. Michigan Ave, Chicago, IL 60653

Services: Financial Management / Budget Counseling, Mortgage Delinquency and Default Resolution, Pre-purchase, Rental Housing, Group Ed.

773-285-1500

www.thechicagourbanleague.org

Chinese American Service League

2141 South Tan Court, Chicago, IL 60616-1998

Services: Financial Management / Budget Counseling, Mortgage Delinquency and Default Resolution, Pre-purchase, Rental Housing

312-791-0418-3605

www.calservice.org

Community And Economic Development Association Of Cook County Inc.

567 W. Lake St Ste 1200, Chicago, IL 60661-4105

Services: Financial Management / Budget Counseling, Mortgage Delinquency and Default Resolution, Pre-purchase, Rental Housing, service for Homeless counseling

312-782-2332

www.cedaorg.net

Community Help Center DBA Muslim Woman Resource Center

6445 N. Western Ave, Suite 301, Chicago, IL 60645-5452

Services: Financial Management / Budget Counseling, Mortgage Delinquency and Default Resolution, Pre-purchase, Rental Housing, Group Ed.

773-764-1686

www.mwrcnfp.org

Genesis Housing Development Corporation

7735 S Vernon Ave, Chicago, IL 60619-2922

Services: Financial Management / Budget Counseling, Mortgage Delinquency and Default Resolution, Pre-purchase, Rental Housing, Group Ed.

773-994-6670

www.genesisgdc.org

Greater Southwest Development Corporation

6155 S. Pulaski Rd 2nd FL, Chicago, IL 60606-2806

Services: Financial Management / Budget Counseling, Mortgage Delinquency and Default Resolution, Pre-purchase, Rental Housing, Group Ed.

773-735-6727-201

www.greatersouthwest.org

Greenpath Financial Wellness

20 N Wacker Dr. , Suite 1928, Chicago, IL 60606-2806

Services: Financial Management / Budget Counseling, Mortgage Delinquency and Default Resolution, Pre-purchase, Rental Housing, Service for Homeless Counseling

888-860-4167

www.greenpath.org

Hana Center

4300 N. California Avenue, Chicago, IL 60618-1514

Services: Financial Management / Budget Counseling, Mortgage Delinquency and Default Resolution, Pre-purchase, Rental Housing, Group Ed., Credit Workshops, Home Improvement and Rehab

773-583-5501

www.hanacenter.org

Neighborhood Housing Services Of Chicago

1279 N. Milwaukee Ave, Suite 400, Chicago, IL 60622-9360

Services: Financial Management / Budget Counseling, Mortgage Delinquency and Default Resolution, Pre-purchase, Rental Housing, Group Ed., Credit Workshops, Home Improvement and Rehab, reverse mortgage counseling

773-329-4111

Kingdom Community, Inc

5151 W. Madison St, Chicago, IL 60644-4148

Services: Financial Management / Budget Counseling, Mortgage Delinquency and Default Resolution, Pre-purchase, Rental Housing, Group Ed.

773-379-0077

www.kingdomcommunityinc.org

Money Management International – Chicago Downtown

401 N Michigan Ave, Suite 1273, Chicago, IL 60629-5565

Services: Financial Management / Budget Counseling, Mortgage Delinquency and Default Resolution, Pre-purchase, Rental Housing, Group Ed., Credit Workshops, predatory lending education workshops

866-232-9080

www.moneymanagement.org

NACA (Neighborhood Assistance Corporation Of America) Chicago, IL

4425 W. 63rd St, Suite 204, Chicago, IL 60629-5565

Services: Financial Management / Budget Counseling, Mortgage Delinquency and Default Resolution, Pre-purchase, Rental Housing, Group Ed., Credit Workshops, predatory lending education workshops

773-723-6222

www.naca.com

NID-HCA SIMMONS

6459 S. Cottage grove Ave, Chicago, IL 60637-3511

Services: Financial Management / Budget Counseling, Mortgage Delinquency and Default Resolution, Pre-purchase, Rental Housing, predatory lending education workshops,

www.nhschicago.org

New Christian Joy Full Gospel Baptist Church

11594 S. State Street, Chicago, IL 60628-5525
Services: Financial Management / Budget Counseling, Mortgage Delinquency and Default Resolution, Pre-purchase, Rental Housing, Group Ed.
708-261-3038

NHS OF Chicago – West Humboldt Park Branch

3601 W. Chicago Avenue, Chicago, IL 60651-3934
Services: Financial Management / Budget Counseling, Mortgage Delinquency and Default Resolution, Pre-purchase, Rental Housing, services for homeless counseling
773-329-4111

www.nhschicago.org

NHS Of Chicago – Roseland Branch

11001 S. Michigan Avenue, Chicago, IL 60628-4308
Services: Financial Management / Budget Counseling, Mortgage Delinquency and Default Resolution, Pre-purchase, Rental Housing, Group Ed.
773-329-4111

www.nhschicago.com

Oak Park Regional Housing Center AKA West Cook Homeownership Center

5934 W. Lake St., Chicago, IL 60644-1833
Services: Financial Management / Budget Counseling, Mortgage Delinquency and Default Resolution, Pre-purchase, Rental Housing, Group Ed.
773-887-5187

www.westcookhomeownership.org

Partners In Community Building, Inc.

services for homeless counseling
773-684-5273

www.nidhousing.com

NID-HCA Webber

11214 S. Western Ave., North Suite, Chicago, IL 60643-4158
Services: Financial Management / Budget Counseling, Mortgage Delinquency and Default Resolution, Pre-purchase, Rental Housing, services for homeless counseling
773-429-8810

www.nidhousing.com

North Side Community Federal Credit union

1011 W. Lawrence Ave, Chicago, IL 60640-5017
Services: Financial Management / Budget Counseling, Mortgage Delinquency and Default Resolution, Pre-purchase, Rental Housing, predatory lending education workshops
773-769-5800

www.northsidecu.org

Northside Community Development Corporation

1530 W. Morse Ave, Chicago, IL 60626-3307
Services: Financial Management / Budget Counseling, Mortgage Delinquency and Default Resolution, Pre-purchase, Rental Housing, Group Ed.
773-262-2290

www.northsidecedc.org

Northwest Side Housing Center

5233 W. Diversey Ave, Chicago, IL 60639-1501
Services: Financial Management / Budget Counseling, Mortgage Delinquency and Default Resolution, Pre-purchase, Rental Housing, predatory lending education workshops
773-283-3888

www.nwshc.org

68 East 47th Street, Chicago, IL 60653-3846
Services: Financial Management / Budget
Counseling, Mortgage Delinquency and Default
Resolution, Pre-purchase, Rental Housing,
services for homeless counseling
312-763-2836-2003
www.picbchicago.org

**Smart Money Housing AKA Smart Woman
Smart Money**
3510 W. Franklin Blvd, Chicago, IL 60624-1316
Services: Reverse Mortgage Counseling
773-533-0243
www.smartmoneyhousing.org

South Side Community Federal Credit Union
5401 S Wentworth Ave, Chicago, IL 60609-
6300
Services: Financial Management / Budget
Counseling, Mortgage Delinquency and Default
Resolution, Pre-purchase, Rental Housing,
Group Ed.
773-548-8859
www.southsidecommunityfcu.org

Spanish coalition For Housing
1922 N Pulaski Rd, Chicago, IL 60639-4918
Services: Financial Management / Budget
Counseling, Mortgage Delinquency and Default
Resolution, Pre-purchase, Rental Housing,
Group Ed.
773-342-7575
www.sc4housing.org

**Spanish Coalition For Housing (Pilsen
Office)**
1915 S. Blue island, Chicago, IL 60608-3014
Services: Financial Management / Budget
Counseling, Mortgage Delinquency and Default
Resolution, Pre-purchase, Rental Housing,
Group Ed.
312-850-2899
www.sc4housing.org

The Resurrection Project
1818 South Paulina, Chicago, IL 60608-2719
Services: Financial Management / Budget
Counseling, Mortgage Delinquency and Default
Resolution, Pre-purchase, Rental Housing,
Group Ed.
312-666-1123
www.resurrectionproject.org

**Total Resource Community Development
Organization**
1415 W. 104th St, Chicago, IL 60643-2962
Services: Financial Management / Budget
Counseling, Mortgage Delinquency and Default
Resolution, Pre-purchase, Rental Housing,
Group Ed.
773-881-0761
www.totalresourcedo.com

CEDA – Chicago Heights

1215 West End Ave, Chicago, IL 60411-2746

Services: Financial Management / Budget
Counseling, Mortgage Delinquency and Default
Resolution, Pre-purchase, Rental Housing,
Group Ed.

312-782-2332

www.cedaorg.net

Respond Now, Inc.

1439 Emerald Ave, Chicago Heights, IL

606411-3517

Services: Financial Management / Budget
Counseling, Mortgage Delinquency and Default
Resolution, Pre-purchase, Rental Housing,
Group Ed.

708-755-4357

www.respondnow.org



Rental Assistance

FAMILY & SUPPORT SERVICES (DFSS)

DFSS Community Service Centers give information to clients about rental, utility, and other financial assistance programs. City residents who need assistance can go in person or make an appointment in advance. Visitors will need to participate in an initial assessment to identify their needs.

Service Centers are open Monday through Friday from 9am–5pm

NORTH CHICAGO

845 W. Wilson Avenue
Chicago, IL 60640

4312 W. North Avenue
Chicago, IL 60639

SOUTH CHICAGO

1140 W. 79th Street
Chicago, IL 60620

10 S. Kedzie Avenue
Chicago, IL 60612

4314 S. Cottage Grove
Chicago, IL 60653

8650 S. Commercial Avenue
Chicago, IL 60617



Legal Services

Cabrini Green Legal Aid

740 N. Milwaukee
Chicago, IL 60642
[312.738.2452](tel:312.738.2452)

Services: Expungement, Criminal Defense,
Family, Housing

LAF

120 S. LaSalle Street
Chicago, IL 60603
[312.341.1070](tel:312.341.1070)

Services: Consumer Fraud, Domestic Violence,
Children and Family, Housing, Public Benefits

Chicago Volunteer Legal Services

33 N. Dearborn Street
Chicago, IL 60602
[312.332.1624](tel:312.332.1624)

Services: Pro bono

Lawyer's Committee for Better Housing

33 N. LaSalle Street
Chicago, IL 60602
[312.347.7600](tel:312.347.7600)

Services: Rental

Domestic Violence Legal Clinic

555 W. Harrison Street
Chicago, IL 60607
[312.325.9155](tel:312.325.9155)

Services: Domestic Violence Assistance
for Low-income

Heartland Alliance

208 S. LaSalle Street
Chicago, IL 60604
[312.660.1300](tel:312.660.1300)

Services: Legal Consultation, Legal
representation

Centro Romero

6216 N Clark
Chicago, IL 60660
[773.508.5300](tel:773.508.5300)

Services: Legal Consultation, Legal
representation

Toll Free Information Lines

911 is the number for emergency assistance throughout the United States. An emergency is considered any situation involving a crime in progress, or an imminent threat to life, bodily injury, or major property. To make an emergency call in Chicago:

- Dial 911 and the call taker will write down the information you provide
- Remain calm-speak slowly and clearly
- Explain the emergency you are reporting
- The call taker will request your name
- Give your location
- Give the phone number you are calling from
- Stay on the line until the information is passed to the dispatcher

311 is a non-emergency telephone number that reports situations to the police. Caller can get assistance with needs such as:

- Questions concerning police services
- File a police report
- Make an appointment to file a police report
- Speak directly to desk personnel at your police district station

211 is a non-emergency telephone number that connects people with essential community information and services. Callers can get assistance with needs such as:

- Food and shelter
- Counseling and mental health services
- Income and employment support

- Help for the elderly and people with disabilities
- Resources for children and families